Albuquerque Long Range Transit Security Program

ABQRIDE®

Program Goal

Develop a long-range transit security strategy for ABQ RIDE that provides for the safety ad security of MCOs, facility maintenance staff, passengers, and enforcement personnel.

Focus is on-board buses, and at transit centers, stations, and stops.

Program Objectives

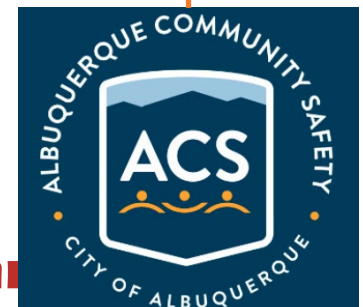Establish a strategic plan that includes:

1. Specific actions and tactics needed to provide safety and security

2. Identifies essential policies, procedures, and protocols

3. Determines staffing and equipment needs

4. Funding and budget requirements

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Study Approach

- Review of current operations
- Identify and quantify existing challenges and problems
- Identify strategies and options to improve safety and security
- Identify operating policies, protocols, and procedures
- Develop a strategic plan for implementation

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Current Security Approach

- Transit Safety and Security is currently provided by multiple agencies
  - ABQ RIDE
  - Albuquerque Police
  - Metro Security
- Albuquerque Community Safety supports but only when called by APD
- Efforts are coordinated but no single entity is responsible or accountable for security

Existing Safety and Security Challenges

- Problem identification
  - Review and assess **data** maintained by ABQ RIDE and the various entities involved with security
  - **Interviews** with transit service providers and enforcement personnel
  - Rider/Public surveys

Problem Definition – ABQ RIDE Data

Objective is to determine types, severity, number, locations, and other characteristics of incidents that threaten transit provider and users

1. Review of incident data and records maintained by ABQ RIDE

2. Interviews with ABQ RIDE staff

   o Drivers/MCOs

   o Facility Maintenance Staff

   o Dispatch

   o Contract Security (GardaWorld)

   o Administration/Management

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Problem Definition – Enforcement Groups

- Review of incident data and records maintained by APD, Metro Security, and ACS

- Interviews with senior staff

Next Steps

1. Complete assessment of existing issues and challenges
2. Determine enforcement approach options
3. Establish responsibility and accountability
4. Determine operating policies, procedures, and protocols
5. Estimate budget needs

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